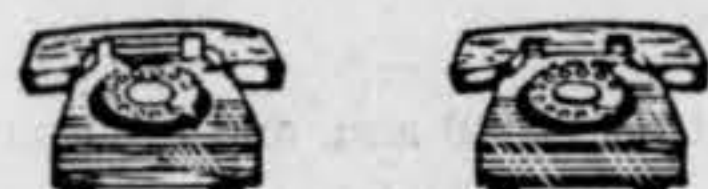


## GENERAL INFORMATION



### STATION-TO-STATION CALLS

Place a station-to-station call if you'll talk with anyone who answers. You can dial most of these calls direct. Rates are lower than person-to-person calls and charging begins when the called telephone is answered.



### PERSON-TO-PERSON CALLS

Place a person-to-person call if you wish to talk to a particular party or if you're calling an extension telephone. Person-to-person calls can be dialed direct. Rates are higher than a station-to-station call. Charging starts when conversation begins with the person you've called.

### COLLECT CALLS

Most calls can be made "collect" if the person you are calling agrees to pay the charge. Collect calls can be dialed direct. The minimum charge for a collect call within California is 30 cents.

Upon request the Operator will notify you at the end of a stated period of time on Long Distance calls.

### CREDIT CARD CALLS

You can dial Long Distance calls with a Bell System Credit Card. Just tell the Operator, "this is a Credit Card call". Please give her your Credit Card number.



### CONFERENCE CALLS

You can talk with several people in different places at the same time. Tell the Operator you wish to make a conference call.



### OUT-OF-TOWN DIRECTORIES

If your telephone service needs require that you frequently use a directory for a city, or calling area, other than your own, out-of-town directories are available through our Business Office. Some may be had without additional cost. Others may be obtained for a reasonable charge. For information, just call our Business Office.

### "BEEP" TONE

Occasionally people need to record or monitor a telephone conversation for business or other reasons. When this is being done, you will hear a beep tone every 15 seconds to let you know that your conversation is being recorded or monitored. This signal is legally required to protect you.



### MOBILE AND MARINE SERVICE

You can make Local and Long Distance calls to automobiles, trucks, aircraft and boats equipped for telephone service. Ask the Operator for the Mobile Service Operator, or the Marine Operator.

## GENERAL INFORMATION



### EMPLOYEE IDENTIFICATION CARDS

For your protection, all telephone people who visit your home or office carry a Pacific Telephone identification card showing their name, photograph, signature and physical description.



### TARIFFS

Tariffs, which show rates and rules for telephone service and facilities, which are on file with the California Public Utilities Commission, are available in our Business Offices for public inspection. In addition, leaflets covering basic rates for service, are available upon request.

### ATTACHMENTS

The Telephone Company furnishes all equipment necessary to provide telephone service. In the interests of safety and good service, no equipment, apparatus or device not furnished by the Telephone Company may be attached to, or used, or connected to its facilities except as otherwise provided in the Company's tariffs.



### OVERSEAS CALLS

Calls to practically all the world's telephones can be made from your telephone. Tell the Operator you wish to place an overseas call and give her the name of the country you are calling.

Some typical weekday rates for a 3-minute person-to-person call (excluding applicable taxes).

ARGENTINA	} \$12.00	BERMUDA	} \$ 9.00
AUSTRALIA		PANAMA	
BRITISH ISLES		PUERTO RICO	} 10.00
ITALY		VIRGIN ISLANDS	
PHILIPPINE ISLANDS		JAPAN	12.00

Station-to-station service is available to certain of these points.

Reduced rates to many countries apply during certain night hours and/or Sundays.

Call your Operator for details

### TELEGRAMS

From non-coin telephones . . . See the listing of Western Union Telegraph Company in this directory. Charges will appear on your telephone bill.

From coin telephones . . . Ask Operator for Western Union. Pay as you would for a telephone call.

To send cablegrams or radiograms or for additional information, see the listing of Western Union Telegraph Company in this directory.

### PUBLIC TELEPHONES

Instructions are posted on or near telephone instruments. Please report service difficulties. A charge is not made on calls which are not completed.

### RATES

Rates and practices included in the directory are based upon those in effect at the time the directory was closed for printing and are subject to such changes as may be made from time to time.

### CALLING ANOTHER PARTY ON YOUR LINE

If you always hear a busy signal or a high pitched tone when calling a certain local number, it may be that the number is on your party line. To find out if it is and how to complete your call, dial Repair Service.

### ENTERPRISE NUMBERS

Free Call—Dial Operator